

Certified for Paratransit?



Try Fixed Route It's
FREE

Paratransit clients ride for free on any of the RTC fixed route vehicles, just show your ADA Paratransit I.D. Card and you're on your way.



Paratransitions is published and distributed by the Regional Transportation Commission of Southern Nevada. Please send comments to: Editor, Paratransitions Newsletter, 600 S. Grand Central Parkway, Suite 350 Las Vegas, NV 89106-4512

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Paratransitions

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RTCSNV.COM

RTC ADA Paratransit Service Area Reduction

The Regional Transportation Commission of Southern Nevada (RTC), like many agencies, has been deeply impacted by the economic downturn. Revenues that fund paratransit service have declined in recent years while demand for service has skyrocketed 30 percent in the same timeframe.

On May 19, 2011 the RTC Board of Commissioners took action to adapt to the current revenue declines. The Board voted to adjust the paratransit service area to the Americans with Disabilities Act (ADA) mandated three-quarters of a mile beyond the fixed route service boundary, which took effect on June 1, 2011. For many years, the RTC has offered service beyond what is required by the ADA, serving paratransit eligible riders up to 1 ½ miles beyond the fixed route service area boundary.

The paratransit service area will continue to adjust in accordance with the fixed route service area. Fixed route is continually updating its routing patterns due to funding, ridership and need. The Paratransit service area could change in accordance with that fixed route service plan. As the fixed route service area expands or contracts the Paratransit service area could be affected further.

The RTC is attempting to make the transition as convenient as possible under the current funding availabilities by allowing those clients who became eligible prior to June 1, 2011 to be picked up if they fall outside of the new service area. Clients who became eligible for RTC ADA Paratransit Services prior to June 1, 2011 will be considered existing

paratransit customers. Existing paratransit customers who live up to 1 ½ miles beyond the fixed route service area will continue to be picked up from or dropped off at their current residence for the foreseeable future; however, passengers will not be picked up or dropped off at destinations that are beyond the new three-quarters of a mile boundary.

Newly-eligible paratransit riders will only be able to access service within the new area where the RTC's fixed route service travels and the three-quarters of a mile area boundary beyond the fixed route service area. Newly-eligible paratransit riders who live beyond that boundary may access paratransit service if they could reach a location within the new service area. No pick-up or drop-off locations will be served beyond the new service area.

To determine if your residence is within the three-quarter mile service area log on to rtcsonv.com and click the "RTC ADA Paratransit Service Area Change" link on the home page. From this page click on the link entitled "Click here to view the 3/4 RTC ADA Paratransit service area map,*" type your address in space provided and click the "Query" button. An information bar will pop up defining your residential location and whether it is within the service area. If you are moving, or have moved recently, be sure and check if your current location is still within the new service area.

If you have questions, or if you'd like additional information, please call (702) 228-4800, TDD: (702) 676-1834, or visit rtcsonv.com.

Fare Payment Required

In this tough economic time the RTC is making every effort to keep services at a level that serves the needs of the community as a whole. To assist this effort the payment of fares is required at the time of service. Passengers are responsible for paying their fare at the time of boarding and drivers may ask for proof of payment before allowing passengers on board the vehicle.

Companions are charged the same fare amount as the ADA passenger. Please have the exact fare ready. Drivers do not make change or accept checks. Failure to follow the prescribed guidelines may result in the customer not being transported.

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| Base Cash (one-way) | \$2.75 |
| Peak Period (6 a.m. to 9 a.m. and 1 p.m. to 4 p.m., Mon.-Fri): | \$3 |
| Strip Zone: | \$6 |
| Supplemental Zone Fare: | \$4 plus base fare* |
| RTC Monthly Paperless Pass Unlimited ADA Paratransit Travel (expires at the end of calendar month) | \$80* |
| Supplemental Zone Pass (Expires at the end of calendar month): | \$150 |
| Shopping Carts (price will remain the same): | \$.50 |
| A Personal Care Attendant (PCA) | FREE |
| Punch Card (2-Trips) | \$5.50 |
| Punch Card (6-Trips) | \$16.50 |

*Proposed elimination January 1, 2012

Proposed Paratransit Monthly Pass Elimination



In recent years the Regional Transportation Commission of Southern Nevada (RTC) has exceeded what is required under the Americans with Disability Act (ADA) and offered an unlimited monthly pass to RTC ADA Paratransit clients. However, the current economic climate has forced the RTC to reevaluate offering a pass that exceeds ADA requirements. The proposed elimination of the paratransit monthly pass will be January 1, 2012.

A public hearing will take place on Wednesday, July 27, 2011, from 1:30 p.m. to 3 p.m. at the Transportation Access Advisory Committee (TAAC) meeting to be held at the RTC, 600 South Grand Central Parkway, Room 108, Las Vegas, Nevada 89106.

Public comments will be accepted from Wednesday, June 22 through Wednesday, July 27, 2011 via e-mail to diaza@rtcsonv.com, telephone at (702) 676-1558, fax at (702) 676-1589, online at rtcsonv.com and via USPS mail to RTC, 600 S. Grand Central Parkway, Suite 350, Las Vegas, Nevada 89106-4512; Attention: Transit Special Services/30-day Pass.



Carry-on Bags and Shopping Carts

The RTC understands that our ADA Paratransit clients need to shop for various items to maintain their quality of life. However, customers are permitted to carry on only the number of bags that they are able to manage independently without the assistance of the driver. Due to space limitations and the time it takes to board the vehicle, the number of shopping bags is restricted to those that can be easily handled by the customer and carried aboard without delaying the vehicle.

The carry-on items must fit within a certain space either on the clients lap or in the area directly in front of the passenger. If a customer brings more than he/she is able to manage independently, it will be the customer's choice on whether to board with a manageable amount of items and find alternative transportation to carry the remaining packages, or decline the trip.

Shopping carts or any type of equipment used to assist with transporting packages, groceries, clothing or other items are allowed on a limited basis. When space is limited, priority must be given to RTC ADA Paratransit wheelchair passengers. Carts can be no larger than 28.5" high by 12" deep by 15.5" wide. The customer must bring a securement device (for example a bungee cord) to secure his/her cart. It will cost an additional \$.50 cents for each ride with a cart.

Rides with carts are on a standby basis and will be notified between 6 p.m. and 8 p.m. on the evening prior to service if space is available for the cart trip. The trip must be reserved and approved with the cart, or the driver will be unable to transport the customer with his/her shopping cart.

If your cart is declined due to space availability you may cancel the ride with no cancellation penalty.